



# DULTA

## Customer Support Guide

We're here to help. If you need assistance or have questions about your snow removal service, please use one of the options below.



### Phone

For urgent matters, please contact us by phone. During active snow events, response times may be delayed.



### Email

For general questions, billing inquiries, or non-urgent requests, email is the best option.



### Online Support Form

For the fastest and most organized support, visit our website and fill out the Customer Support Form.

### Important Notes

During snow events, our priority is safe and timely service. Submitting duplicate requests through multiple channels may slow response times.

Thank you for your patience and for choosing DULTA Snow Removal. Hamilton / Stoney Creek, Ontario